



# **National Finance Center Customer Notification**

**Date of Notification: June 24, 2011**

**Subject: NFC PAYE Processing Issues**

**Database/Customer(s) Affected: CV06 and CV07**

**Dear Customer:**

The National Finance Center (NFC) is currently experiencing issues with PAYE Processing for CV06 (All other agencies) and CV07 (Treasury agencies). The specific issue and scope have not yet been determined. Additional information will be provided as soon as it is available. Currently, no action is required on the part of the customers.

**Federal employees with questions concerning this notification should contact their Servicing Personnel Office.** Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at [Customer.Support@nfc.usda.gov](mailto:Customer.Support@nfc.usda.gov).

JFF/M5-11-096/120

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#### **"Tip of the Week"**

Agencies are reminded to enter their requests for manual payments/adjustments on the Manage Adjustments screen in SPPS Web and their written inquiries on the Manage Inquiries screen under Inquiry in SPPS Web. This will ensure the timely processing of these requests.